# Coder Process Tip Sheet

## Introduction

Streamline Health’s eValuator™ solution can help increase revenue certainty by substantially improving coding accuracy. This tip sheet will define the coder process within eValuator.

### Coder Process

1. The coders only respond to the encounters they receive and can only see the encounters that are reserved for them.
2. The auditor marks a code as a query. This is done by selecting the question mark button found on the righthand side of the codes under the encounter. This will send the query on to the coder.

Graphical user interface, text, application, email

Description automatically generated

1. The coder receives the encounter, sees it is a query, and queries the provider in Epic while leaving the encounter in Coder stage within eValuator.
2. Once the coder receives the query back:
   1. If there is a change to make, the coder clicks Accept Audit at the bottom of the encounter and updates the codes in Epic.

Graphical user interface, application, Word

Description automatically generated

* 1. If there is no change to make, the coder:
     + Adds a comment using the Response Notes button found at the bottom of the encounter.

Graphical user interface, application, Word

Description automatically generated

* + - Enters their comments in the text box and clicks Save Comments.

Graphical user interface, text, application

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* + - Clicks the Send to Audit button found at the bottom of the encounter.

Graphical user interface, text, application

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* 1. Finally, the auditor will then mark the encounter as No Change found at the bottom of the encounter.

Graphical user interface, application

Description automatically generated

## Contact us

### If you have any further questions, please contact Streamline Health support: 1-800-878-5269 or open a ticket through our support portal: Streamline Health Client Support Portal.